

Date: Monday, 07th February 2022
Our Ref: MB/SH FOI 5027

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Re: Freedom of Information Request FOI 5027

We are writing in response to your request submitted under the Freedom of Information Act, received in this office on 21st January 2022.

Your request was as follows:

1. How many staff do you employ?

The Walton Centre NHS Foundation Trust currently employs approximately 1514 staff.

2. Do you have a critical care function?

Yes.

3. Are you actively involved in/contributing to ICS level initiatives?

Yes.

4. How many desktop devices do you have in the Trust?

The Walton Centre NHS Foundation Trust currently has approximately 992 desktop devices.

5. What makes & models are most used?

HP 280 G2 SFF / HP Compaq Elite 8300 SFF / HP ProDesk 400 G1 SFF / HP ProDesk 600 G1 SFF.

6. What is your main web browser?

Google Chrome/Microsoft Edge.

7. How many trust mobile devices do you have? (phones/tablets)

The Walton Centre NHS Foundation Trust currently has approximately 167 mobile phones and 373 tablets.

8. What are the main makes and models?

The Trust uses Apple iPads for tablets and various models of mobile phones though mostly android devices.

9. As a whole, does the Trust favour Apple or Android devices?

Apple for tablets, Android for phones.

10. Are employees encouraged to use their personal devices for work?

It is possible for staff to use their personal devices to access certain work resources.

11. Do you use an MDM solution to manage devices?

Yes.

12. Who is your Internet provider?

The Network People (TNP)

13. Do you have any known Wifi dead zones?

No.

14. Who is your cellular provider?

EE.

15. Do you have known cellular coverage dead zones?

Yes.

16. Do you use pagers/bleeps?

Yes.

17. Who is your current pager/bleep service provider?

Liverpool University Hospitals Foundation Trust

18. Do you rely on commercial apps such as whatsapp to communicate internally?

No.

19. Which commercial/external apps do you use?

Microsoft Teams & Outlook / Mitel MiCollab

20. Do you use any of the following supplier's services: Careflow Connect, Hospify, Vocera, Ascom, Multitone, Netcall?

No.

21. Do you use any software to manage tasks at night? If yes, what software do you use?

If not, how do you manage your tasks at night (word of mouth, whiteboard etc)?

Yes, the same software used to carry out daytime activities.

22. Which roles are responsible for managing the workload at night?

Duty Manager.

23. Which authentication protocol(s) do you use (ie. SAML, O Auth 2, OIDC)?

LDAPS

24. What PAS/EPR system do you use?

PAS = Silverlink PCS / EPR = Developed in-house.

25. Do you have APIs to integrate with the PAS/EPR?

Yes.

26. Do you use Business Intelligence software? If so, what?

Yes = Microsoft Power BI

27. Do you raise alerts/send emails triggered by data? If yes, please provide any examples you can.

EPR Several Forms within system e.g DOLS/Several alerts within IT Technical Infrastructure eg Diskspace,security.

28. Do you have other mechanisms to raise an alert/alarm other than a bleep? If yes, please specify examples

No.

Please see our response above in [blue](#).

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All information supplied by the Trust in answering a request for information (RFI) under the Freedom of Information Act 2000 will be subject to the terms of the Re-use of Public Sector Information Regulations 2005, Statutory Instrument 2005 No. 1515 which came into effect on 1st July 2005.

Under the terms of the Regulations, the Trust will licence the re-use of any or all information supplied if being used in a form and for the purpose other than which it was originally supplied. This license for re-use will be in line with the requirements of the Regulations and the licensing terms and fees as laid down by the Office of Public Sector Information (OPSI). Most licenses will be free; however the Trust reserves the right, in certain circumstances, to charge a fee for the re-use of some information which it deems to be of commercial value.

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If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to the Freedom of Information Office at the address above.

Please remember to quote the reference number, FOI 5027 in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the

Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioners Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely

Mike Burns

Mr. Mike Burns, Executive Lead for Freedom of Information